

sq. ft., (1.51 per capita) Northborough has 15,000 sq. ft. (1.05 per capita), Southborough has 14,000 sq. ft. (1.47 per capita), and Westborough has 20,076 sq. ft. (1.07 per capita).

Hopkinton Public Library Long Range Plan FY2004 – FY2008.

Goal 1:

All residents will have access to an efficient and effective public library that provides space to support the community's identified service needs.

Note: The Hopkinton Public Library has numerous space deficiencies that make it difficult to offer all of the programs it would like; in addition, it is lacking accessible hands-on children's activity spaces, an inviting young adult space, and quiet study areas.

Objective 1.1:

During the planning cycle, continue to determine community needs for an expanded library facility.

Hopkinton Public Library Long Range Plan FY2009 – 2013.

See *Library Goals that Cannot be Met in Existing Facility*, p. 25.

ADA Violation and Response, 2006.

The Library received a letter on Nov. 21, 2006 from the United States Department of Education, Office for Civil Rights, Region 1, giving notification that there was a complaint alleging discrimination on the basis of disability. "The Complainant alleged that the Children's Room of the Library is not accessible to persons with mobility impairments." After making some changes to doors, and bathroom, the Library responded on August 28, 2007, that the "Library has posted a policy and procedures guidelines, so that anyone in the public that needs help accessing the Library or services can get the assistance they need. We are jointly committed to addressing accessibility issues at the Library and ensuring that the public can access the services provided by the Library and Staff." The letter was signed by Muriel E. Kramer, Chairman, Hopkinton Board of Selectmen, and Linda Kimball, Chairman, Hopkinton Library Board of Trustees.

Surveys

The following surveys express the needs and expectations that the public has for the Library. The surveys are summarized as follows:

Hopkinton Public Library Community Survey, February 2008.

456 surveys were returned.

77% of the respondents were female.

39% had advanced degrees.

25% used the library weekly.

90% had a library card.

36.8% lived under five miles from the library..

89.6% were between 18 and 35.

Users were asked to rate the following services either Excellent, Good, Fair, Poor, or Don't Know.

Seating Availability: 36% - Fair

Collections of books and other material – 34.8% said it was fair.

Availability of tables for studying – Most Don't Know, but 26% thought it was fair.

Is library size adequate? – 47.5% said that it was poor.

Is parking adequate? – 51.7% said that it was poor.

Some comments:

We are in desperate need of a new expanded facility. Most of the books in which I have interest have to be ordered from other libraries.

Enlarge the book collection. Improve parking access. Increase music collection.

Enlarge the facility. Additional off street parking.

Larger children's section. Complete handicap access and facilities.

A new library! The town deserves it!

A renovation: new carpets, seating, lighting, etc. To make it feel less musty and more updated.

Larger computer area.

Larger, modernize.

More material, larger facility. I would use my hometown library if it were upgraded/expanded.

Replace with a new facility with enough space and adequate technology.

Better hours, more space, and handicap accessibility.

More videos and audio books.

Better storage, protection, and display of historical documents and material, some kind of gallery.

More books and DVDs (which requires a larger library.)

Enlarge the library but keep the small friendly atmosphere.

I never think about using the library but realize I should! I'd use it if I could gather people, have meetings.

Larger children's room on the first floor!

The full results of the Community Survey may be found in Appendix C.

Hopkinton Public Library Student Survey, February 2008.

Grades 6,7,8, Middle School, were given surveys to fill out. 600 were returned.

The following are some of the results:

60.8% have a library card.

60% used the library in the past year.

72.9% come into the library with family.

30.2% say that their parents never use the library.

27.4% say their parents sometimes use the library.

68% check out books from the library.

62.7% check out videos/DVDs

56.7% use the Internet at the library.
53.9% want music CDs at the library.
40.7% use magazines/newspapers at the library.
38.2% come to the library to hang out.
35.4% want quiet study.
22.7% are interested in crafts/book groups, etc.
22.1% want the Librarian to answer questions.
21.4% want homework help.
17.3% want career or college information.

43.6% get the books used for school work from the school library.
25.9% get them from the public library.
15% get them from the book store.

42.7% get the books read for fun from the book store.
33.3% get them from the Hopkinton Public Library.
17.7% get them from home.

25% get their music and movies from Blockbuster.
17.5% get them from the Hopkinton Public Library.
15% get them from other stores.

Some comments:

They don't have current movies.
The librarian helps with school reports.
It's not useful to me.
They don't have the books I like.
Books are ruined and I can't use them.
No middle school books.

More hours.

More computers.

More CDs and games, parties, etc.

Duplicate copies of favorite books.

More books for old kids.

Not many new things.

They should hold more books that students are required to read.

You should have a section to study, and a section of books from our parents' time.

The full results of the Student Survey can be found in Appendix C.

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ATTN: Rownak Hussain

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PO Number:	SH
PO Date:	4.6.11

DATE	Job No.	Quantity	Description	Amount
4.6.11	12072	1000	Expansion Brochures as quoted 11x17, 4 color process- 2 sides fold to 8.5 x 11- 4pp	\$ 485.00
4.6.11	12072	Media	advanced production schedule from quoted price NO CHARGE	0.00
		Stock	100# glossy white	
		1,000	FOB: Hopkinton, MA	
			EXEMPT PER CUSTOMER	
			Sub-Total	\$ 485.00
			Tax (non-taxable)	0.00
			Postage	0.00
			Packing&Shipping	0.00
			TOTAL DUE	\$ 485.00

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